

Introductory Offer and Eligibility

1. Introductory Offer for New Customers Only

Our introductory offer is available exclusively to new customers signing up for our waste management services. This offer applies for the initial **6 or 12 month period**, depending on the selected plan.

2. Billing After Introductory Period

Upon completion of the introductory offer period, customers will receive a bill showing a **total balance due**, which includes:

- The service fee for the following 6 or 12 months (as applicable)
- Charges based on the recorded waste weight (waste bin and food waste bin) from the previous 6 or 12 months
- **Recycling is included in the service fee**

3. Existing Property Registrations

If a new customer signs up at a property that already has weight history with us, they must provide **proof of tenancy or property ownership** (e.g., lease agreement or property deed) dated within the past 3 months to confirm they have recently moved into the property.

- If such proof is **not provided**, they will have to pay the previous weight history charges associated with the property and will not be eligible for the introductory offer.